

HARIHARAN DHISHAN V



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Summary

Dynamic and results-driven professional with expertise in agile methodologies, product analysis, and valuable research. Committed to improving processes through continuous real time problem solving and effective scrum updates. Looking for opportunities to leverage my skills in timeline management and addressing challenges to contribute to your organization's success.

Work Experience

- | | | |
|---|------------------------------|---------------------|
| Generalist | Freelance | Sep 2024 - Mar 2026 |
| <ul style="list-style-type: none">• who handles PMO (opensource) ops + PR. I work on Frappe and ERPNext consulting, train freshers, and manage projects even with limited resources keeping workflows smooth• boredom do some manage content + production projects but build distribution channels when things don't work out , Been part of the high impact challenge problem statement (including Harvard level exposure) and learned by doing, failing, and rebuilding. | | |
| Associate Project Manager | Neulancers - Startup | Jan 2024 - Jul 2024 |
| <ul style="list-style-type: none">• Improved ERP team coordination by 40% optimization using agile operations and transitioning from agile to water methodology where applicable Local B2B Sector.• Led network community efforts, resulting in a 35% increase in new hires and the creation of a marketing team focused on development and strategic planning. Ensured timely delivery and client satisfaction in a hybrid work environment.• Pre-planned financially as a core revenue model by understanding company tax policy and ensuring compliance.• Developed and maintained two teams, orchestrating seamless collaboration and timeline occurrence using systematic tools like Notion and linear for documented clarity. | | |
| Insurance Financial Advisor | ICICI prudential life | Apr 2021 - May 2023 |
| <ul style="list-style-type: none">• Provided expert financial advice and solutions to clients, resulting in increased sales and client satisfaction.• Conducted comprehensive financial assessments and developed customized insurance plans tailored to clients needs.• Built and maintained strong client relationships through effective communication and personalized service. | | |
| Transaction Processing Representative | Accenture | Aug 2021 - Jan 2022 |
| <ul style="list-style-type: none">• Worked on the Citrix update verification project, resolving insurance issues and maintaining compliance.• Managed new client systematic updates, ensuring accurate and timely information flow.• Collaborated with teams and led senior associates to enhance operational efficiency. | | |
| Campus Manager | Slice pay | Dec 2017 - Apr 2019 |
| <ul style="list-style-type: none">• Managed campus operations and coordinated student financial services, ensuring smooth and efficient processes.• Facilitated student outreach programs and events to promote brand awareness and engagement.• Conducted verification of online and offline transactions, ensuring accuracy and compliance with company policies. | | |

Internship

Jan 2019 – Feb 2019

Telecom and networking BSNL - Participated in earned about optic cable technology, global internet infrastructure, and network equipment functionalities workshop on BSNL Power plant.

Social Present

- Explored and learned community building techniques to support businesses in both B2C and B2B sectors, fostering connections that benefit entrepreneurs.
- Actively involved in contributing to the student community through the "Think and Digital Community", volunteering as a mentor and facilitating impactful discussions.
- Assisted podcast creators in understanding niche markets and gaining new perspectives, thereby amplifying their impact and reach. Additionally, facilitated hiring processes for startups by aligning interns with suitable roles.

Projects

Freelancer

- Improved chat core plan and services from 0 to 1, achieving financial goals through strategic planning and personalized advice.

Education

**Madras University — Master of Cybersecurity
& forensic**

Apr 2023 - Jul 2025

Prompt Infotech — Cybersecurity

Apr 2021 - Jan 2022

- CCNA • MSCE • Networking • Linux • AWS • CEH

**A M Jain College — Bachelor of Computer
Science (Cum. GPA: 6.8/10)**

Jun 2016 - Apr 2019

- Community Building • Product Market Research • Financial Analysis • Frappe ERP-next • Technical-workflow

I affirm that the information provided herein is accurate to the best of my knowledge and belief.